



MAY 2022

# City of Tuttle

A SMALL COMMUNITY, WELL CONNECTED.

221 W. MAIN STREET | CITYOFTUTTLE.COM

## Upcoming Events

5/02	Planning Commission Meeting	6:30 PM
5/09	City Council Meeting	7:00 PM
5/23	City Hall Council Workshop	6:00 PM
6/04	Farmers Market	
6/09	OBI Blood Drive	
12/1	Home for the Holidays	

## NEW BILL PAY SYSTEM

### NEW BILL PAY SYSTEM ROLLOUT- MUNICIPAL ONLINE SERVICES

Out with the former (Xpress Bill Pay) and in with the improved MUNICIPAL ONLINE SERVICES ([www.municipalonlinepayments.com/tuttleok](http://www.municipalonlinepayments.com/tuttleok)) for real-time online bill pay. MUNICIPAL ONLINE SERVICES allows Tuttle Citizens to continue with the following and provides more options:

- Continue to pay by credit card (now accepting AMERICAN EXPRESS along with MASTERCARD, VISA & DISCOVER); e-check (bank account pay); set up Auto Pay and schedule the payment date
- View real-time balances; see last payment date; see current payment amount and bill due date and the ability to research past statements
- View graphs in color detailing consumption history for gas and water along with being able to see your non-metered services
- The application is optimized for mobile devices to offer quick and easy account access on the go
- Newly added feature for our citizens is PAY BY PHONE 888-291-1826 (this requires your city bill account number and your street number/not entire address)
- Provides the City with a new paperless billing option called e-billing which you can select when you register your account
- ALL THESE FEATURES ARE AVAILABLE 24/7 AT YOUR CONVENIENCE

As always, we still accept payments via mail, by phone or in person. However, the new system will not allow for credit cards to be stored for future payments. Your card number will need to be provided each time. Remember, you can register for an account which will allow you to store your credit card or e-check information, or you may try using the PAY BY PHONE option.

This transition will take EVERYONE to actively set up a new account with MUNICIPAL ONLINE SERVICES website ([www.municipalonlinepayments.com/tuttleok](http://www.municipalonlinepayments.com/tuttleok))

- TURN OFF AUTO PAY IN THE XPRESS BILL PAY SERVICE SITE ([xpressbillpay.com](http://xpressbillpay.com))
- Allow a payment to process in MUNICIPAL ONLINE SERVICES with the next bill cycle to ensure everything is working properly.
- Once you have confirmation that your payment is processed with MUNICIPAL ONLINE SERVICES...then Delete/Close your Xpress Bill Pay account.

If you need assistance with setting up this new process, please come to City Hall or reach us at 405-381-2335 and we will be happy to help you through this process. Xpress Bill Pay will be phased out once we know all citizens have moved over to the new software. We appreciate your patience as we continually improve our system to better serve you.

**Enclosed is a STEP-BY-STEP instruction sheet to help you navigate through this process to register for an online account or PAY-BY-PHONE.**

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405-381-8920

## COMMUNITY DEVELOPMENT

### Spring Cleaning!

As warm weather approaches many citizens will begin the process of spring cleaning around their properties. Community Development staff would like to remind everyone that the long-term accumulation of discarded or uncared for items is a Code violation and that such items should be disposed of properly and in a timely manner. Failure to do so could result in citations, abatement, or both. Non-operable vehicles being stored on a property are also Code violations. Non-operable vehicles must be in a condition that looks operable with no flat tires, and current registration. All vehicles must be parked on paved surfaces. Failure to do so could result in citations, abatement, or both. If you have any questions or complaints, please contact Code Enforcement at 405-381-3872 or email [comdev@cityoftuttle.com](mailto:comdev@cityoftuttle.com).

### Mowing Reminder

As the mowing season starts to pick up the Community Development Department would like to remind property owners and tenants that mowing and maintaining properties is required by City Code and State Law. The max height for grass/weeds is 12 inches. This applies to all lots except land five acres or larger that is being used for agriculture purposes. Properties are easier to maintain if they are kept below the max height all season long. Allowing properties to exceed the max height could result in citations, abatement, or both, all of which will cost the property owner more than regular mowing. Both the property owner and tenant have the potential to receive citations if an overgrown condition continues to exist. If you have any questions or complaints, please contact Code Enforcement at 405-381-3872 or email at [comdev@cityoftuttle.com](mailto:comdev@cityoftuttle.com).

### Permitting and Planning

The Community Development Department handles permits and planning for many different requests within City Limits. Failure to apply for appropriate permits could result in permit price being doubled, citations, and even contractor licensing being revoked. These permits include New Homes and Remodels, New Commercial, Shop/Accessory Buildings, Swimming Pools (permanent), Electrical, Mechanical or Plumbing work, Gas Lines, Roofing, Water Wells, Signs, Driveways, Business Licensing, and others. All contractors working within City Limits are required to be registered with the City prior to work. If you have any questions, please contact Community Development staff at 405-381-3872 or email [comdev@cityoftuttle.com](mailto:comdev@cityoftuttle.com). Community Development Department also handles many zoning issues. These include Rezoning, Lot Splits/Merges, Lot Line Adjustments, Subdivision and Developments, Board of Adjustment, Specific Use Permits, Floodplain Development, 911 Addressing, Medical Marijuana and Oil and Gas. If you have any questions, please contact Community Development staff at 405-381-3872 or email [comdev@cityoftuttle.com](mailto:comdev@cityoftuttle.com).

## FARMERS MARKET

Tuttle Farmers' Market will be opening Saturday, June 4th. Market hours will be 8:00 AM until 10:30 AM every Saturday through the end of the growing season. The market is located under the pavilion, next to the water tower at 410 W. Main Street, downtown Tuttle. For more information please contact Amber at [ariley@cityoftuttle.com](mailto:ariley@cityoftuttle.com) or 405-381-2335. You can visit the Farmers' Market Facebook page for updates <https://www.facebook.com/tuttleFM>

## EMS SUBSCRIPTION

In the month of May, you will have the ability to sign up for Tuttle's EMS or have the ability to opt-out if you no longer wish to subscribe. Contact City Hall at 405-381-2335 or email [asublett@cityoftuttle.com](mailto:asublett@cityoftuttle.com) for questions.

## COUNCIL UPDATE

At the April council meeting we said thank you and farewell to Todd Littleton. He has been the Ward 3 Councilman for the past 9 years. Todd has been a part of many projects and will be missed. Taking Todd's seat is newly elected Trey Buck. Trey and his family have lived in Tuttle 9 years, congratulations Trey! Mary Smith was voted as the Vice-Mayor again by the council. Also, re-elected was Mayor Aaron McLeroy.

## BOARD POSITION OPENINGS

Tuttle is now accepting applications from residents interested in serving on the Board of Adjustments. Applications can be found at [www.cityoftuttle.com](http://www.cityoftuttle.com). For more information contact City Hall.

## PROMOTIONS AND ANNIVERSARIES

### Anniversaries:

5 years-Amber Riley, Events; Police Master Patrol Officer, Ryan Buckles

10 years-Anna Carlisle, Police Dispatcher; Fire Captain, Will Smith

20 years-Assistant Police Chief Michael Scott. Michael was hired in 2000 as a reserve officer, hired full-time in 2002, promoted to Sergeant in 2004 and promoted to Assistant Chief in 2013.

### Promotions:

Alec Towell and Austin Puckett were promoted from Firefighter/Paramedic to Engineer.